

Date: January 2022

POLICY STATEMENT

QUALITY MANAGEMENT TO BS/EN/ISO 9001: 2015

Pulp Friction Limited's policy of providing a high quality of service along with close personal co-operation with customers has led to Pulp Friction being a proven supplier of a quality service.

Pulp Friction Limited's Quality Policy is subject to annual review and it is essential that every employee is aware of our commitment to the Quality Management system, for which a Quality Manual has been prepared.

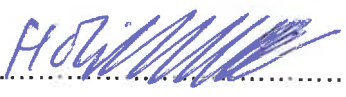
In order that Pulp Friction Limited performs in an efficient manner, to maintain this position and continues to meet the requirements of its customers, the Board has decided to give its full support to the implementation and maintenance of the Quality Management system in accordance with ISO 9001: 2015.

Pulp Friction Limited is fully committed to the continual improvement of its Quality Management system. This includes setting measurable Quality Objectives, which have been agreed by the Board of Directors along with a framework to ensure these are subject to formal management review.

Pulp Friction Limited in the provision of the products and services they provide is fully committed to meeting and complying with statutory and regulatory requirements.

The Quality Manager will be responsible for the administration and maintenance of the Quality Assurance system, but it must be borne in mind that the QUALITY is the responsibility of all staff, and that only with the co-operation in performing his or her duties in strict accordance with the relevant procedures, will the system achieve its objectives.

THIS MANUAL IS STRICTLY CONFIDENTIAL AND MAY NOT BE REPRODUCED IN WHOLE OR PART WITHOUT PRIOR WRITTEN PERMISSION OF THE CHIEF EXECUTIVE.

Signed.....

Position.....Director.....

Date 11th January 2022